



## Lifeguards (internal multi-hire work)

### *Looking for extra hours?*

#### Position Objective

To supervise the safe operation of all attractions and ensure guests needs are met and their expectations exceeded.

Reporting to: Park Supervisor  
Company: Warner Village Theme Parks  
Location: Wet'n'Wild Water World

#### Selection Criteria

Key Accountabilities include, but are not limited to:

- Superior customer services skills
- Responsibility for the rescue and recovery of a guest who requires assistance
- Provide Senior First Aid/Emergency First Aid when required to do so
- Ensure all guests are familiar with and comply with all safety rules when using the attractions
- Assist guests during unusual situations

#### Behavioural Competencies

The successful candidate will need to demonstrate the Village Roadshow Core Competencies (refer to page 2 for definitions).

- Contributing to the Team
- Communication
- Customer Focus
- Decision Making
- Work Standards
- Continuous Improvement & Innovation

The successful applicant also needs to possess the following:

- Must be 18 years or older
- A current Senior First Aid certificate (PLEASE INCLUDE COPY WITH YOUR RESUME)
- A current Bronze Medallion (PLEASE INCLUDE COPY WITH YOUR RESUME)
- Professional attitude and appearance
- Well developed interpersonal skills
- The ability to work within a team environment

As this is a multi-hire position, please state what days you are available to work at Wet'n'Wild Water World.

Please forward your letter of application, highlighting your ability to satisfy the position's Key Accountabilities and the Selection Criteria, as well as your current resume to [tina.mihec@wvtp.com.au](mailto:tina.mihec@wvtp.com.au)



Close date: 17 March 2010

## CORE COMPETENCY DEFINITIONS

**Contributing to the Team** Actively participating as a member of a team to move the team toward the completion of goals.

**Communication** Clearly conveying information and ideas in a manner that engages the audience and helps them understand and retain the message.

**Customer Focus** Making internal and external customers and their needs a primary focus of one's actions; developing and sustaining productive customer relationships.

**Decision Making** Committing to an action after analysing financial, people and organisational information and developing alternative courses of action based on logical assumptions, facts, and available resources.

**Work Standards** Setting high standards of performance for self and others; assuming responsibility and accountability for successfully completing assignments or tasks; self-imposing standards of excellence rather than having standards imposed.

**Continuous Improvement and Innovation** Originating action to improve existing conditions and processes; using appropriate methods to identify opportunities, implement solutions, and measure impact, including where appropriate the generation of innovative solutions.