



Food and Beverage Attendant – Seasonal Casual

Movie World: (Seasonal Casual – going through to mid to late October 2009)

Wet'N'Wild: (Seasonal Casual – going through to mid February 2010)

Position Objective

We are seeking dynamic, energetic, hard working and customer service focused Food and Beverage Attendants to join our exceptional food and beverage team

Reporting to: Food and Beverage Supervisors

Company: Warner Village Theme Parks

Location: Movie World & Wet'N'Wild

Selection Criteria

Key Accountabilities include, but are not limited to:

- Demonstrate effective Team work qualities in order to optimise efficiency and customer satisfaction
- Maintain individual stations and stock requirements to meet shift needs
- Meet and Greet Customers, assist with customer enquires as well as taking individual meal orders
- Clear and clean stations as required to standards
- Demonstrate compliance with legislated health and safety requirements in the workplace

Behavioural Competencies

The successful candidate will need to demonstrate the Village Roadshow Core Competencies (refer to page 2 for definitions).

- Contributing to the Team
- Communication
- Customer Focus
- Decision Making
- Work Standards
- Continuous Improvement & Innovation

The successful applicant also needs to possess the following:

- Exceptional customer service and communication skills are mandatory
- Excellent grooming standards are expected as well as reliability and professionalism
- The ability to work within a team environment
- Must be available to work weekends and nights as required

Please forward your letter of application, highlighting your ability to satisfy the position's Key Accountabilities and the Selection Criteria, as well as your current resume.

APPLY NOW www.myfuncareers.com.au



CORE COMPETENCY DEFINITIONS

Contributing to the Team Actively participating as a member of a team to move the team toward the completion of goals.

Communication Clearly conveying information and ideas in a manner that engages the audience and helps them understand and retain the message.

Customer Focus Making internal and external customers and their needs a primary focus of one's actions; developing and sustaining productive customer relationships.

Decision Making Committing to an action after analysing financial, people and organisational information and developing alternative courses of action based on logical assumptions, facts, and available resources.

Work Standards Setting high standards of performance for self and others; assuming responsibility and accountability for successfully completing assignments or tasks; self-imposing standards of excellence rather than having standards imposed.

Continuous Improvement and Innovation Originating action to improve existing conditions and processes; using appropriate methods to identify opportunities, implement solutions, and measure impact, including where appropriate the generation of innovative solutions.

Managing People

For staff who have people management responsibilities only

Using interpersonal styles and methods to help build a cohesive team; inspire and guide individuals towards higher level of performance; modifying behaviour to accommodate tasks, situations, and individuals involved.